



Boot Camp Policies

Our Mission

Thank you for signing up for the Body Basics Boot Camp program. Our intention is to assist you by teaching you how to make a positive changes in your health, to help you be more focused so that you improve your nutrition (if you need to), and ultimately show you how to incorporate fitness into your busy lifestyle.

We want you to be able to function at as high a level as your life style demands. We believe that this is what separates Body Basics Boot Camps apart from other fitness programs.

Privacy

It is our policy at Body Basics Boot Camps to respect the privacy of our clients and to protect the confidentiality of their personal information. We will never sell, disclose, exchange or distribute your personal information without your express consent. Any information you provide to us will be used only to communicate with you and to provide you with our newsletter and any requested services.

If you have any questions about our privacy policy, please contact us with your questions or concerns. Thank you for having confidence and trust in our services.

Registration & Fees

Step 1) Read the [Policies Page](#) and fill out the necessary forms by clicking on this link [forms](#) or going to the "[forms link](#)" at the top of any page in this site.

Step 2) Month-to-month clients can pay with check, Pay Pal or cash. **Pay Pal members:** Please print out the registration page and sign it. This is your proof of payment and you will need this on your first day of boot camp. Memberships of 3 months, 6 months, and 12 months are payable through EFT credit card debit only.

Registration Timeline

There's a lot of organizing and detail work that goes into setting up new members each month.

In order to provide quality communication and services to our members, we need to have this process wrapped up when boot camp starts. We ask that you **please do your best to register in advance** of each boot camp. The close date for registration will be the Friday before the start of each boot camp.

Prices & Special Offers

Effective June 2010 - *All prices are subject to change.

REGULAR BOOT CAMP

1 Month Unlimited Boot Camp Classes \$197 (16 class base)

3 Months Unlimited Boot Camp \$187 per month

6 Months Unlimited Boot Camp \$177 per month

12 Months Unlimited Boot Camp \$149 per month *

Unlimited Boot Camp does NOT include Saturday Boot Camp classes.

★ Although this is a twelve (12) month agreement, you are not bound to that time frame and may withdraw at anytime. If you withdraw before seven (7) months, we will revert your membership to a Three or Six Month membership and charge you the difference per month. The fee is \$38 per month for one to three months, and \$28 per month for four to six months.

From time-to-time we will offer discounts. These "special offers" are time sensitive and not extended beyond the date stated. **Note:** If you received a discount as being part of a group or association, then that discount may not be combined with other discounts. These policies are also subject to change without notice. Please check back often.

Missed / Make Up Classes

We do not offer the opportunity to make any missed classes. The responsibility is on each individual to make as many classes as they can within the boot camp cycle. You have an obligation to yourself to get the RESULTS YOU PAID FOR! Therefore, you are responsible and accountable for ALL missed classes.

Vacations

We do not give credit for missed classes as a result of vacations. You may not freeze your membership while on vacation. We will address individuals on a case-by-case basis and do what we can to help resolve an issue.

Weather

In the event of extreme weather and we have to cancel boot camp, we will offer you the option to make up the class at another time or extend a credit for the class. We make this call as a safety measure to ensure that no one is put in harm's way either driving to and from class (Winter) or exposed to dangerous elements outdoors (Summer). We do not offer refunds for cancelled classes due to weather.

Your Success Is Determined By You!

It is also your responsibility to start your boot camp cycle on the date that you signed up for. PLEASE communicate with us within 24 hours after your boot camp start date if you cannot begin on that day.

FYI: If you do not contact us within 24 hours of the start date of your boot camp, we WILL assume that you do not want to train and you will forfeit those missed days due to lack of communication on your part.

FYI: Missing a class due to the excuse that *"I didn't know where you guys met that day"* is also unacceptable! We give the exact meeting locations (which you should be waiting at 10 minutes prior) verbally and by email.

Here is all of our contact info...

Step 1) Call **1-908 723-0417** AND/OR email us larry@bodybasicsbootcamps.com

Step 2) Please provide us with the EXACT dates that you will be away and when you will return (If you do not return on the date that YOU have specified, we will mark off those days as missed days and they can not be made up).

We have 2 options you can choose to communicate with us.

larry@bodybasicsbootcamps.com
(908) 723-0417

Extreme Circumstances

We can FREEZE your account for 1 month based on the following criteria. If there is a medical emergency or death in the family, etc. Please contact us ASAP. The freeze date will begin from when you contact us.

Refund Policy

If at **any time during the first week** of your Fitness Boot Camp you are not completely satisfied with the services you receive. We will refund 100% of your money. If you registered through Pay Pal, you will receive your money back minus the Pay Pal fees.

If after one month you are not satisfied with the training or your results, Body Basics Boot Camps (BBBC) will offer you 1 FREE month of boot camp training. In order to qualify, you must have attended ALL classes and BEEN ON TIME!!!

Note: If you miss classes, arrive late, exert a half hearted effort, and eat fast food everyday, you should not expect great results, no matter "how hard you worked out".

Refunds will not be given to those who drop out.
Refunds will not be given for not showing up.

If a member does not show up by the end of the 2nd boot camp class, they can still make up the 2 days. One thing that you can't do is just not show up, then out of the blue call us and ask for a REFUND. If for some reason you cannot join this boot camp cycle, BBBC will credit your purchase towards the next cycle. Any email promotions or advertised specials will be awarded as boot camp credit on future classes. There are no cash refunds. Any credit owed must be used in the nearest boot camp and may not be held for future use.

If there is an issue or a misunderstanding...

It happens from time to time. If you were unclear about a policy and were expecting something different than what you received, please let us know so that we can address the matter quickly and to your satisfaction.

Step 1) Double Check the website www.bodybasicsbootcamps.com

Step 2) Call us (908) 723-0417 and email us larry@bodybasicsbootcamps.com

Illness / Injury / Medical

If you encounter an illness (such as the flu) and miss more than a week of boot camp, **you must provide a doctor's note** to obtain credit for the time you were out. **No exceptions.**

If you have sustained an injury or medical problem and can not continue to train, Body Basics Boot Camps will allow you to freeze your membership for up to one year from the date that you notify us. The balance of your membership will remain frozen until you can return to boot camp.

For an extended leave, a doctor's note must also be furnished with a diagnosis of the injury, a description of the therapy needed, and an estimated length of time needed for recovery.